

Changes Effective January 1, 2018

Beginning January 1, 2018, important changes will be made to our office policies and procedures that may affect current clients and new clients.



Benefit Changes: Insurance deductibles and/or coverage often change at the beginning of each year. Contact your insurance carrier(s) to determine eligibility and coverage, deductibles, and coinsurance.

Authorizations: Counseling services may require pre-authorization and/or a referral from your physician. Call your insurance carrier(s) to determine whether prior authorizations are required.



Session Limit: Prior to 2018, the number of counseling sessions were unlimited based on the coverage conditions set forth by most insurance plans. However, recent changes to your healthcare coverage may limit the number of sessions allotted per calendar year.

Medicaid: Clients are responsible for knowing whether or not their Medicaid plan is active or inactive. **If your policy is INACTIVE at the time of your appointment,** you will be charged the rate that is listed in Dr. Broussard's Declaration of Practice. What this means is that **you will have to PAY-OUT-OF-POCKET for the services that were received.**

OUR OFFICE NO LONGER ACCEPTS THE FOLLOWING:

- Louisiana Health Care Connections
- Adult Medicaid



Payment: PAYMENT IS DUE AT THE TIME OF SERVICE.

As a courtesy, our office will file all claims with your insurance carrier(s). Clients will be responsible for any amount that is not covered by their insurance. Clients will have **90 DAYS TO PAY, IN FULL,** their balance on file. **ALL OVERDUE ACCOUNTS WILL BE TURNED OVER TO THE COLLECTION AGENCY.**



No-Show/Late Cancellations: All clients will be **CHARGED A STANDARD FEE** for missed appointments or late cancellations. **NO EXCEPTIONS WILL BE MADE.** Such charges must be **PAID IN FULL** in order to schedule another appointment.